

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
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**DATE:** January 02, 2020

**TO:** Medicare-Medicaid Plans (MMPs)

**FROM:** John A. Scott  
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**SUBJECT:** Contract Year (CY) 2020 Draft Program Audit Protocols for Medicare-Medicaid Plans (MMPs)

The purpose of this memorandum is to provide organizations an opportunity to comment on the attached 2020 Draft Audit Protocols for MMPs. Also attached are crosswalks that list the changes for each protocol. The Draft Audit Protocols for MMPs are designed to ensure compliance with three-way contract requirements in the following areas:

- MMP Care Coordination & Quality Improvement Program Effectiveness (MMP-CCQIPE) Program Area
- MMP Service Authorization Requests, Appeals and Grievances (SARAG) Program Area

Please send any comments on the Draft Audit Protocols for MMPs to [MMCOCapsModel@cms.hhs.gov](mailto:MMCOCapsModel@cms.hhs.gov) using the provided comment template by February 4, 2020.